



# SPARKROCK

Fall 2021

Human Services Customer User Group

**Tuesday, October 26<sup>th</sup>, 2021**

# AGENDA

- Welcome & Introductions
- Knowledge Sharing, Successes, and Learning
- Thought Leadership Presentation:  
Account Schedules and Analysis by Dimension
- Sparkrock Product Updates
- Planning for Upcoming Calls
- Q&A

# Welcome User Group Participants



ON THE CALL FROM  
**SPARKROCK**

**Jane Soper**

Customer Marketing Specialist  
Sparkrock

**James Faw**

Chief Technology Officer  
Sparkrock

**Nicola Dickinson**

Chief Customer Officer  
Sparkrock

**Jenya Lorenc**

Customer Success Representative  
Sparkrock

**Mike Glue**

Director of Product  
Sparkrock

**Chris Large**

Technical Product Manager  
Sparkrock

**Teodora Buhteva**

Technical Product Manager  
Sparkrock

*And special thanks to:*

**Janice Gerbrandt**

Director of Corporate Services,  
Rehoboth Christian Ministries

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# Knowledge Sharing, Successes & Learning

# REQUESTED TOPICS

- SR 365 Integration with Primo Pay - Any Tips and Tricks
- Updates from customers who are/have gone Live with Sparkrock 365. Especially those using scheduling 24/7
- Sparkrock product updates

# Thought Leadership Presentation

Account Schedules & Analysis by Dimension

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# Account Schedules & Analysis by Dimension

Interested in learning more about Account Schedules & Analysis by Dimension?

Our next eLearning on Thursday, November 4<sup>th</sup> from 2:00pm – 3:00pm EST is covering the topic “[Build Reports Using Account Schedules in Sparkrock 365](#)”.

Join Fernanda Borges, Application Consultant II, to learn more.

[REGISTER NOW](#)



# Sparkrock 365 Product Updates

## Recent Release

# Fall 2020 Update 4

**Release Date:  
August 27, 2021**

### Platform

- Microsoft platform update to 18.3
- Performance and Stability Improvements

### Payroll

- Updated to 18.15.0.0

### HR

- HR Position Class Code now available on Details Change HR Requests
- Performance improvements to Compensation Journal – Load Lines

#### Additional Notes:

This is a minor release mainly focused on the Microsoft platform update

New features are available as part of the Microsoft platform update and can be viewed here:

<https://docs.microsoft.com/en-us/dynamics365/business-central/dev-itpro/whatsnew/whatsnew-update-18-3>

**Release Notes** - <https://success.sparkrock.com/releasenotes/>

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# Looking Ahead

## 2021 Wave 2

Available:  
October 29, 2021

### HR

- Provincial benefit data exchange framework
  - Will support OTIP MPL file format
- Benefit management usability improvements
- Attachments, links, notes available on:
  - Employee, Employee Qualifications, Employee HR Tasks
  - HR Position, Confidential Information, Harassment Complaints, Grievances
- Attachments available on mySparkrock:
  - Employee Qualifications
- Employee identification improvements
  - Preferred Pronoun
  - Preferred First Name
  - Expanded Gender options
- Ability to configure how the Employee Full Name is structured
  - Use First Name or Preferred First Name
  - Include Middle Name or not
- Absence & Requests improvements (mySparkrock)
  - View who approved the request
  - View future balance inclusive of pending entries
- Dimension validation extended to:
  - HR Requests
  - Compensation Journal
- Usability improvements to HR Manager role center

### Scheduling & Time Entry

- Off-hours time entry approval (mySparkrock)
- Compensation journal load lines – filter on schedule unit

### Payroll

- Retro pay enhancements
  - For on-leave employees
  - For substitutes
  - For assignment allowances
  - For statutory holidays
- Ability to replace Sparkrock payroll cheque with custom one
- Benefit configuration sync to payroll
- Improvements to synchronization routines

# Looking Ahead

## 2021 Wave 2

**Available:  
October 29, 2021**

### Platform

- 100% full extension-based product
- Microsoft platform update to v19.0
- Microsoft Business Central API platform update to v2.0
- Enhancements to email capability
- Configurable external links in mySparkrock
- Improvements to localization for hiding US vs. CA fields

### Finance

- Deposit improvements
  - All dimensions available to show on lines
  - Attachments at header and line level
- Project & Grant Accounting actions available on Accounting Mgr. role center
- Project performance improvements to pages, reports

### Additional Notes:

- All features/enhancements available in the Fall product updates are also included in this release
- Brand new online help site will also launch with this release
- New release naming to align to Microsoft naming convention

# User Group Planning

- Coming in 2022: HRP and Finance User Groups
  - We will be saying farewell to our Human Services User Group and instead offering two new User Groups: one for HRP and one for Finance.
- Quarterly call cadence
- We'd like to hear from you!
  - What would you like to see on the agenda in future calls?
  - Any knowledge and experience you would like to share as a presenter?

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Thank You!

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